

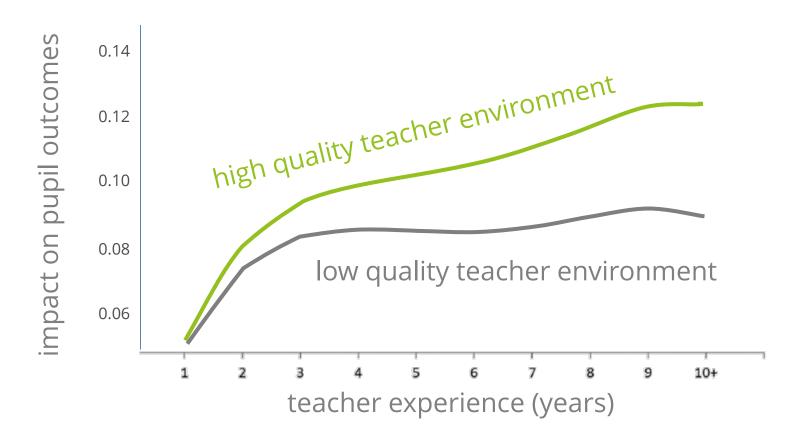


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Middle Leaders: Developing your team

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#### **Improving teachers**





#### **6 Big Factors**

Kraft & Papay 2014 → North Carolina

- PEER COLLABORATION: collaboration to refine their teaching practices and solve problems in the school;
- PRINCIPAL LEADERSHIP: school leaders support teachers and address concerns;
- BEHAVIOUR FOR LEARNING: a safe environment + rules consistently enforced + and school leaders assist teachers;



#### **6 Big Factors**

Kraft & Papay 2014 → North Carolina

- PROFESSIONAL DEVELOPMENT: sufficient time and resources for relevant PD;
- SCHOOL CULTURE: mutual trust, respect, openness, and commitment to student achievement;
- **TEACHER EVALUATION**: meaningful, objective, consistent feedback that helps teachers improve their instruction.



#### How strong are these in your team?

- Peer collaboration on meaningful problems
- Trusted leaders who listen
- Teamwork for great behaviour for learning
- Time and resource for CPD
- A trusting, respectful, open culture
- Fair, consistent appraisal & feedback



#### Curriculum Development as CPD

- What do children need to securely know and do before this topic? How would we know this?
- What are the key new knowledge, concepts and skills in this topic? How do they relate to other topics?
- What are the best explanations and exercises in this topic to maximise learning?
- What are the best tasks and questions to discern deep understanding?
- Plus... memory, language, history, teamwork, learning-to-learn



#### What could you try?

- Responsive learning:
  - Bringing student data and test results
  - Bringing exam papers and homeworks
  - Bringing video clips of students talking together, of problem-solving, talking through their thinking
  - Bringing essays, exercise books
  - Bringing survey results
- Perspectives and expertise
  - Work from other schools, samples from subject associations
  - Visits to other schools, or from other schools
  - Reading subject journals



## Moving things forward Change strategies



### Challenge

People generally like high challenge jobs!



#### Change

https://scienceforwork.com/blog/change-management-psychology/

- **Discrepancy** describes the perceived necessity for a change (e. g. dissatisfaction with the status-quo).
- Appropriateness is the conviction that a chosen change is suitable to address and dissolve a given discrepancy.
- **Efficacy** is the belief that both the individual change recipient and the organization are able to successfully implement a change.
- Principal support is the conviction that managers are committed to the change and will act as change agents.
- **Valence** refers to the belief that the change will be beneficial for the individual change recipient.



#### Successful, challenging change

How do you play your role in the new pedagogy approach?

#### **Embracing challenge**

- Relevant efforts
- Controllable tasks
- Supportive environment
- Chance to learn and grow
- Appreciation and recognition

#### **Embracing change**

- A necessary discrepancy
- An appropriate solution
- Belief that I and we can do it
- Support from managers
- Seeing the benefit for me



#### **Conversation for improvement**

- The topic you're avoiding talking about is probably the most powerful one
  - Confront the elephant called Mokita
  - Look under the rocks
  - Eat the frog
- Come straight to the point
  - No pussy-footing around
  - No s\*\*\* sandwiches
- Three ingredients
  - Absolute honesty come out from behind yourself
  - Open listening my reality is only one perspective
  - Respectful belief I consider you capable of fixing this



#### Listening

- Gently labelling emotion
- Paraphrasing
- Summarising
- Mirroring
- Questioning
  - How...
  - What (happened..., could...,
  - And not... "why"
  - Silence... wait time!



#### **Confronting an issue**

- Andy Buck/Susan Scott:
- **NEFI ART** in 60 seconds
  - **N** Name (the issue).
  - **E** Exemplify (the issue).
  - F Feeling (how this makes you feel).
  - I Importance (why this matters).
  - A Accept your contribution (any part you may have played in the situation occurring).
  - R Resolve (you want to find a way forward).
  - **T** Them (enquire about their response).



#### Managing up

- Start with listening get their slice of the beach-ball
  - What are your priorities?
  - What do you want things to look like if this works?
  - What do you see as the pitfalls or barriers?
  - What do you see as my contribution?
  - What are your preferred solutions and approaches?
  - What's the thinking behind that?





### Managing up

If you want candid, powerful conversations...





#### Managing down

- Team meetings for development open discussion, people being heard.
- 1-to-1s: what's on your plate
- Rapid but careful feedback regular, not annual
- Ask about learning and development
- Talk about your learning and development



#### Some great books on conversation

#### NEWLY REVISED AND UPDATED

National Bestseller

# FIERCE CONVERSATIONS

- Achieving Success at Work & in Life,
  One Conversation
- at a Time

#### **SUSAN SCOTT**

foreword by KEN BLANCHARD, PhD

#### THE INTERNATIONAL BESTSELLER

'WILL HELP YOU INSPIRE TEAMS TO DO THE BEST WORK OF THEIR LIVES' SHERYL SANDBERG

## RADICAL CANDOR

HOW TO GET WHAT YOU WANT BY SAYING WHAT YOU MEAN

KIM SCOTT



#### Find out more

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