

#CPDConnectUp: Leading for morale and resilience: Maintaining team and individual wellbeing, 26th January 2021

Slides



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#CPDConnectUP



A **free** series of **web meetings** to support schools and leaders through these difficult times.

From **Teacher Development Trust**, the UK's national **charity** for teacher development.

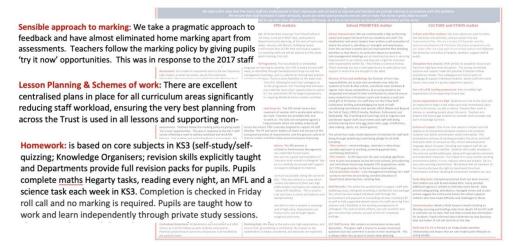
Ben Parnell Director of Secondary Education



Supporting Staff through the Covid-19 Pandemic



Workload and wellbeing - A Workload Manifesto



Often, leadership teams are unprepared for the fallout of disasters and crises such as COVID-19, which can bring on stress, discomfort, and other negative emotions. The unique circumstances that each crisis presents also make it difficult for senior executives to apply similar action steps or past routines to cope with the current situation. These psychologically challenging conditions are counterproductive when the team could be instilling confidence in employees. Instead, this instability creates doubt and mistrust



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https://sloanreview.mit.edu/article/the-role-of-the-board-chair _during-a-crisis

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The role of the leader is to ensure the organisation remains " committed toward its strategic direction despite a need for short-term focus and actions"

- Keep the main priorities the same
- Ensure reporting back against improvement plans (MAT wide, School, Department)
- Line management (regular consistent) standing items match the SIP/MIP
- Governance Avoid the trap of well-being and Covid Response dominating reporting.





Workload and wellbeing

Schools are communities







Workload and wellbeing

Systems and Structures

- Line Management
- Headteacher meetings
- Subject networks
- Leadership networks
- CPD and training sessions
- Daily briefing
- SLT meetings
- Assemblies
- Tutor Reading
- Roll Call





Workload and well-being – Streamlining workflow

Remote learning





Communication

Keeping staff involved at every change and every stage of decision making, for example:

- Opening for exam year groups in June 2020
- Full re-opening in September 2020
- Vulnerable / Critical worker school operating throughout
- Lateral flow testing

Listening

- Ensure you regularly gather feedback from your staff • What are their commitments? Can you support with
- what are their commit these?
- What are their concerns? Can you support with these?

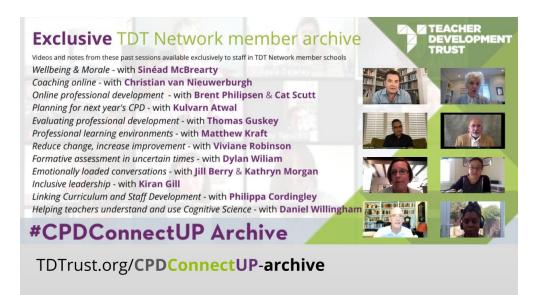




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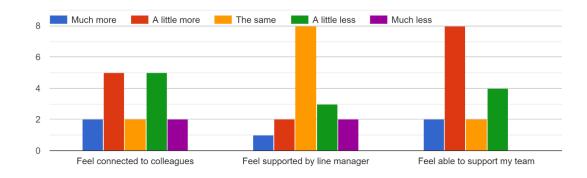




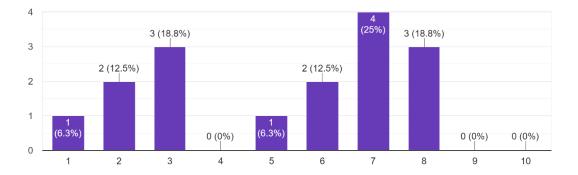


Key thoughts from the Survey

This lockdown compared to last time



What is your level of work-related anxiety? 16 responses



What insights and learning can you share about effectively supporting staff wellbeing during remote schooling and lockdown?

- Being aware of individual needs and sharing information with all staff.
- Really important to listen and to ask 'How can I help?' and then try to make it happen.
- Trust from Line Managers is key to making or breaking your self-confidence and attitude towards your work.
- The need to listen like a rock and not expect to be able to solve every problem that is brought to you. Sometimes people do not want solutions they just want ears.
- Team meetings, going into school regularly.
- Keeping meetings regular and ensuring wellbeing is high on the agenda with individuals.
- Communicate and overcommunicate. Encourage staff to share and talk about concerns legitimise fear.
- Acknowledgement of the effort and achievements of staff.
- Promote the feeling of a team.
- The importance of leading a sense of community and connectivity.
- Giving staff the opportunity to share concerns.
- Communicate and overcommunicate. Encourage staff to share and talk about concerns legitimise fear.
- Acknowledgement of the effort and achievements of staff.
- Promote the feeling of a team.
- The importance of leading a sense of community and connectivity.
- Giving staff the opportunity to share concerns.
- Using BASIC coaching helps to ensure that the individual context is understood but is then followed by actions to help to a) support and b) value the individual contributions.
- Coaching has been helpful in enabling leaders to attend to well-being AND school-improvement.
- Being able to listen and defuse rather than feed anxiety.
- Just be there.
- Whenever you can Google meet to chat then do so instead of emailing.
- Staff wellbeing must be a strategic priority; the benefits for everyone involved are both short and long term.

What challenges and worries do you have?

- Staff becoming ill physically and mentally. Ensuring that everyone has understood the key points/messages.
- Catching COVID. Continuing to make a living when school budgets are under pressure.
- Trying to balance home schooling my own child as well as mandated live teaching. Communication with line manager and senior leadership is poor meaning staff feel more anxiety.
- The challenge of remaining positive and seeing the future in a way that gives confidence to others who rely on me.
- Student and staff mental health, maintaining relationships.
- Getting the workload balance right for my team. Ensuring we are providing enough mental health support for my pupils.
- Fear of not seeing family, cabin fever in house!
- Working in isolation.
- Capacity moving forward to provide in school provision and remote learning.
- As a Head of Dept the difficulty of myself and other leaders in the dept soaking up and acting as sponges for the worries and anxiety of staff that have quite considerable concerns managing this alongside other demands.
- The uncertainty keeping everyone psychologically safe when this is at risk, alongside greater risk to physical safety.
- Supporting staff and ensuring that they are coping.
- Teachers so busy. Little time for staff get togethers.
- Staff engagement with CPD is very variable. some are engaging some are withdrawing.

• Main worries are around the way out of this challenging situation and ensuring staff is well supported every step of the way. I also hope that lessons will be learnt and the positives that have emerged from changing the way we live and work during lockdown will prevail when the restrictions are lifted.

Chat Log

00:31:47 **Sinead McBrearty**: Research sources: Covid-19 and the Classroom, available at <u>https://www.educationsupport.org.uk/resources/research-reports/covid-19-and-classroom-working-education-during-coronavirus-pandemic</u>

00:31:50 **Sinead McBrearty**: Work and Well-being: A Global Perspective, February 2018 In book: Global Happiness Policy Report (pp.74-127). Chapter: 6. Publisher: Global Happiness Council. Editors: Jeffrey Sachs Available at: <u>https://www.researchgate.net/publication/324830283 Work and Well-being A Global Perspective</u>

00:32:32 Sinead McBrearty: Education Support helpline: 08000 562561. https://www.educationsupport.org.uk

00:36:27 David Weston: https://sloanreview.mit.edu/article/the-role-of-the-board-chair-during-a-crisis

00:42:00 David Weston: https://www.greenshawlearningtrust.co.uk/virtual-curriculum

00:44:13 **Shareen Wilkinson**: I have got to dash but both inputs were excellent. Really enjoyed hearing about how the Greenshaw Learning Trust are supporting their staff. Thank you!

01:02:48 Kathryn Chubb: keeping everything as normal as you can

01:03:09 Alison Thomas: keep talking

01:03:17 Janet Gallon: make sure COVID isn't the biggest item on every agenda

01:03:18 Kelly Poulton: Line management is key

01:03:19 **Babs O'Hara**: Importance of keeping communication going. Showing appreciation for members of staff.

01:03:19 Gabrielle Reddington: That the unrelenting live lesson delivery is a real concern

01:03:41 Gabrielle Reddington: Thanks to everyone - need to step into another meeting.

01:03:44 Vesna Belogaska, IRIS Connect: Being supportive and flexible

01:03:45 Jacinta Deady Henry: continue to connect and communication

01:03:48 **Owen O'Regan**: Staff well-being and the relationship to pupil outcomes in this environment - needs more thought!

01:03:51 Alison Thomas: keep an open mind, don't pre-judge

01:03:51 **Alexandra Trainer**: Focusing on the idea of creating the circumstances for success and making these really explicit.

01:03:58 **Kerry Smith**: The impact that teaching significant numbers of live lessons is having on staff - possibility of staff burnout If this continues after half term. Ensure SLT are aware of the experience of classroom teacher.

01:03:59 **Rebecca Raybould**: Importance of checking in with others and understanding how colleagues' feelings will continue to change as the situation progresses

01:04:10 **Babs O'Hara**: Keeping the shared mission of supporting children and families at the heart of what we do.

01:04:23 **Steve Waters Teach Well Alliance**: Headteachers make different decisions. Some heads are following Williamson's guidance and teaching live the number of hours the DfE stated should be taught. Other headteachers have taken the decision that they know their teachers and learners best and will make their decision based on what the staff say about the demands on them.

01:04:59 Kuda Mika: keeping communication lines open

01:05:24 **Jane Kennedy**: Was lovely to connect with Jacinda - sorry we were cut off! Think that having the opportunity to connect with teachers from all over the world and see we are all struggling together is very comforting. There is a much less buoyant feel to this lockdown and it is hard work to keep staff chatting and supporting one another. On the positive side the time this has allowed for reading and research has been wonderful.

01:07:30 **Steve Waters Teach Well Alliance**: Staff are isolated from their own colleagues. The humour and banter that normally happens is not possible nor is the opportunity to sound off and release tension.

01:08:25 **Ben Parnell**: Can I just be clear - whilst we have set out to do the right things we definitely have got a whole lot more wrong than we have got right.

01:09:16 **Jacinta Deady Henry**: i go into Art classes online as support. The main teacher enjoys the company and likes the support when trying new technology

01:10:32 **Steve Waters Teach Well Alliance**: Jonathan Glazzard at Edge Hill has published research linking teacher wellbeing to pupil progress. It is well worth reading. Even young children can read their teacher's mood within 30 seconds of entering the room. Pupils then try to make their teacher feel better by doing good work but their levels of stress increase.

01:10:32 Babs O'Hara: Thank you. Very helpful.

- 01:10:44 **Sinead McBrearty**: Thanks everyone take care.
- 01:10:45 Jane Kennedy: thank you
- 01:10:47 Vesna Belogaska, IRIS Connect: Thank you everyone and take care
- 01:10:51 Steve Waters Teach Well Alliance: Thank you, David. Great session.
- 01:10:51 Rebecca Raybould: Thanks very much for an interesting session